

Animal Acceptance Checklist

VIRGIN AUSTRALIA – CARGO

Owner/Authorised Representative to Complete



Date of Lodgement:	Consignment/AWB No.:
Flight Number:	Destination:

Owners Details

PNR/Ticket Number:	Passenger Pet:	YES	NO	
Name:	24 Hr Contact Telephone No:			
Address:	State:	Post Code:		
Suburb:	Email:			

To Be Completed by Owner/Authorised Representative (tick appropriate answer)

Animal Breed:	Pet Name:	Gender: Male/Female	Age:
Is the animal of a Brachycephalic/snub nosed breed?	YES NO	If yes, owner/authorised representative accepts responsibility for any challenges faced by the pet. Virgin Australia strongly recommends that if the temperature is forecast above 20 degrees Celsius at the port of origin and destination and/or it is a multi-sector journey, guests should consider changing their flight to one where the temperature is more conducive to your pet's comfort.	Owner/Authorised Representative Acknowledge YES
Is the Brachycephalic/snub nosed breed animal over the age of 5 years?	YES NO		For all Brachycephalic or snub-nosed breeds (including cross breeds) 5 years or older, Virgin Australia strongly recommends they are NOT presented for travel due to welfare concerns
Is the animal pregnant, sick or injured?	YES NO	If yes, a veterinary certificate must be provided stating the animal is fit for travel by air.	Certificate Provided YES NO
Does the animal have any pre-existing medical conditions?	YES NO	If yes, please specify below:	Owner/Authorised Representative acknowledges pre-existing medical condition may increase risks factors YES NO
Animals between 8-12 weeks	YES NO	Owing to possible dehydration, animals between 8-12 weeks are required to provide a veterinary certificate stating the animal(s) is/are fit to be transported or shipped at the owner/authorised representative risk.	Owner/Authorised Representative Acknowledge YES
Is the animal over the age of 12 years?	YES NO	If yes, owner/authorised representative accepts at their risk.	Owner/Authorised Representative Acknowledge YES
Has the animal been sedated?	YES NO	If yes, owner/authorised representative accepts at their risk.	Owner/Authorised Representative Acknowledge YES
Does the animal meet all local quarantine and worming requirements for entry into the destination?	YES NO	The owner/authorised representative acknowledges all local requirements have been met	Owner/Authorised Representative Acknowledge YES
Is the container suitable for the animal? (See point 4. below and the traveling with Domestic Pet Travel Guide)	YES NO	The owner/authorised representative acknowledges that the container meets all required group and governing body standards.	Owner/Authorised Representative Acknowledge YES
Does the owner/authorised representative give Virgin Australia Cargo Pty Ltd and its related bodies corporate ("VA Group") permission to provide water for the pet during all phases of transport?	YES NO	If no, owner/authorised representative acknowledges that no water will be provided during transport	Owner/Authorised Representative Acknowledge YES

Owner/Authorised Representative Declaration

As the owner/authorised representative of the animal described above, I make the following declarations to Virgin Australia Cargo Pty Ltd and its related bodies corporate ("VA Group"):

<ol style="list-style-type: none"> 1. It is my responsibility to determine whether the animal is suitable to travel on the journey for which I am lodging the animal for carriage; and 2. I am not aware of any reason that the animal should not undertake the intended journey, such as ill-health or aggressive behaviour that may put the animal or others in danger; and 3. I will comply with all applicable laws, including the IATA Live Animals Regulations, and Government Quarantine Regulations which govern the importation and exportation of animals; and 4. I will ensure that the animal's cage or transportation container complies with all regulatory requirements and requirements of the VA Group, including in relation to size so that the animal has sufficient room to stand up, turnaround and lie down without restriction; and 5. I understand and accept that the transport of the animal by air has inherent risks, including an increased risk of mortality. Environmental conditions such as temperature, humidity and air density changes can occur in transit, departure or arrival ports. This may have a significant effect on the health and well-being of the animal, including increasing breathing difficulties in some breeds such as Brachycephalic and 6. I acknowledge that full or cross breed brachycephalic animals (eg short-head /snub nosed breeds) are subject to breathing difficulties; and 7. I acknowledge that the VA Group strongly recommends that brachycephalic animals (eg short-head/snub nosed breeds) or other animals that are prone to breathing difficulties are not lodged for transport if temperatures may exceed 20 Degrees Celsius at any point of the journey; and 	<ol style="list-style-type: none"> 8. I acknowledge that the animal will not be accompanied or supervised, and I accept that the VA Group may not have the expertise or ability to access veterinary services or identify risks to the animal's health or well-being throughout the animal's journey. In full knowledge of the matters set out above, I request the VA Group to transport the animal from the origin to the destination noted above. 9. I indemnify the VA Group for any losses, costs or expenses that may arise (directly or indirectly) in connection with: <ol style="list-style-type: none"> a. any failure to comply with my responsibilities outlined above, including to the extent the failure contributes to any injury to or death of the animal; and b. the animal breaking out of its cage or container, including any personal injury or property damage suffered by the VA Group, its personnel or any third party. 10. I agree that the VA Group will not be liable for incidental, special or consequential damages, including but not limited to damages for emotional distress and other non-economic loss in connection with the animal or its carriage. 11. I agree that the VA Group will not be liable for any loss, damage or expense arising from: <ol style="list-style-type: none"> a. death of any animal due to natural causes; or b. death or injury of any animal caused or contributed to by: <ol style="list-style-type: none"> i) the conduct or acts of the animal itself or of other animals, such as biting, kicking, gnawing or smothering; ii) environmental conditions; or iii) the nature, age, breed, condition or propensity of the animal. 12. I acknowledge that VA Group may decline to accept the animal for carriage if concerned about the condition of the animal or its container.
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Owner/Authorised Representative Signature:	Date:	Time:
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Animal Acceptance Checklist



VIRGIN AUSTRALIA – CARGO

Acceptance Agent to Complete

Virgin Australia Checklist (tick appropriate answer)

Consignment/AWB No:	Paid Animal Weight (AVIP Only): \$	Actual Gross Weight:	KG
<u>Aircraft Restrictions</u>			
a. All aircraft in the routing have been verified for cage size and weight compatibility?	YES	NO	
b. Are any of the sectors operated by an A320 aircraft? If so, AVI cannot be uplifted on planned sector due to the A320 does not have heating within the cargo hold. Contact CCC immediately.	YES	NO	
<u>Documentation</u>			
a. Has the owner or authorised representative provided a veterinary health or 'fit to fly' certificate?	YES	NO	N/A
b. Are the shipper and consignee's name, contact information clearly marked on the AWB?	YES	NO	
<u>Breed, Age, Quantity and Sedation of Domestic Animals</u>			
a. Is the breed of the dog or cat permitted for transport on the Virgin Australia Airlines Group? (Reference VAGP A20: Cargo Operations Manual)	YES	NO	
b. Has the consignor presented multiple animals for uplift in the same cage? If yes, proceed to below:	YES	NO	
i. <u>Adult Animals</u> – Are there a maximum of 2 animals with comparable size and up to 14 KG each?	YES	NO	N/A
OR			
ii. <u>Animals up to 6 months old</u> – Are there a maximum of 3 animals from the same litter and up to 14 KG each?	YES	NO	N/A
c. Has the owner or authorised representative declared the animal over the age of 12 years? If so, have they provided a 'fit to fly' certificate.	YES	NO	N/A
d. Does the dog or cat appear alert/free from sedation? If sedated, owner/representative accepts to transport at their risk (Sedation must indicate on the airway-bill or consignment note)	YES	NO	
<u>Other Regulations and Policies</u>			
a. Have the requirements in the current Live Animal Regulations (LAR) have been verified for age and container requirements?	YES	NO	
b. Is the animal in good physical condition to travel? (If the animal appears distressed, aggressive or injured, do not accept the animal)	YES	NO	
c. If the animal is pregnant, is there a veterinary certificate showing it is fit to travel without risk of giving birth while travelling?	YES	NO	N/A
<u>Container Check</u>			
a. Does the container allow the animal to stand, turn and lie down in a natural manner?	YES	NO	
d. Are absorbent materials such as newspaper or blanket on the cage floor?	YES	NO	
e. Is the cage secured in-line with company policy (Reference SOP 3019)	YES	NO	
f. Ensure all leads and harnesses have been removed from the animal?	YES	NO	N/A
g. Are any and all wheels removed from the bottom of the cage?	YES	NO	N/A
h. For wooden cages, are all door mechanisms twisted to secured position?	YES	NO	N/A
i. Is there a water dish attached and accessible without opening the cage?	YES	NO	
j. Is water or ice present in water tray?	YES	NO	
k. Is only minimal bedding present in cage?	YES	NO	
<u>Labelling</u>			
a. Are Virgin Australia Domestic Destination labels affixed to the cage as required? (Only applicable to Domestic)	YES	NO	N/A
b. Are Virgin Australia 'PAX On Board' label been affixed? (Only applicable to Domestic)	YES	NO	N/A
<u>iCargo (Domestic Only)</u>			
a. Has the AWB been executed?	YES		
b. Has the AWB been accepted?	YES		
c. Has the AWB been manifested?	YES		

Port/Location of Acceptance:

VA Acceptance by (print name):

Signature:

Date:

Time: