

CABIN	ECONOMY			BUSINESS	
FARE BRAND	GETAWAY	ELEVATE	FREEDOM	BUSINESS SAVER	BUSINESS
FARE CLASS	U* M* S* T	Q V N E L	K H B Y	I* D	C J
CARRY ON BAGGAGE	✓ 7kg	✓ 7kg	✓ 7kg	✓ 2 x 7kg	✓ 2 x 7kg
CHECKED BAGGAGE	✓ 23kg	✓ 23kg	✓ 23kg	✓ 2 x 32kg	✓ 2 x 32kg
FOOD AND BEVERAGE	✓ Included	✓ Included	✓ Included	✓ Included	✓ Included
IN-FLIGHT ENTERTAINMENT	✓ Included	✓ Included	✓ Included	✓ Included	✓ Included
ADVANCE SEAT PREFERENCE	✓ Included	✓ Included	✓ Included	✓ Included	✓ Included
ECONOMY X <sup>4</sup>	✓ Available for purchase	✓ Available for purchase	✓ Available for purchase	— N/A	— N/A
FLIGHT CHANGES	✓ Permitted until midnight prior to scheduled departure. AUD\$100 fee + fare difference <sup>1</sup> . Changes made on the day of flights scheduled departure are not permitted. OR Upgrade to same flight/same day permitted until schedule departure. No fee + fare difference <sup>1</sup>	✓ Permitted until 30 days prior to scheduled departure. No fee + fare difference <sup>2</sup> OR Permitted within 30 days prior to scheduled departure AUD\$80 fee + fare difference <sup>1</sup>	✓ Permitted prior to scheduled departure. No fee + fare difference <sup>1</sup>	✓ Permitted until 30 days prior to scheduled departure No fee + fare difference <sup>1</sup> OR Permitted within 30 days prior to scheduled departure AUD\$120 fee + fare difference <sup>1</sup>	✓ Permitted prior to scheduled departure. No fee + fare difference <sup>1</sup>
NAME CHANGES	✗ Not Permitted	✗ Not Permitted	✗ Not Permitted	✗ Not Permitted	✗ Not Permitted
REFUND	✗ Not Permitted <sup>1</sup>	✓ Permitted. AUD\$150 fee for refund to original FOP <sup>1</sup>	✓ Permitted prior to flights scheduled departure. No fee for refund back to original FOP <sup>1</sup>	✓ Permitted prior to flights scheduled departure. AUD\$200 fee for refund back to original FOP <sup>1</sup>	✓ Permitted prior to flights scheduled departure. No fee for refund back to original FOP <sup>1</sup>
CREDIT	✗ Not Permitted <sup>1</sup>	✓ Permitted prior to scheduled departure. Retain value of stored credit (open ticket). AUD\$80 reissue fee + fare difference <sup>1</sup>	✓ Permitted prior to scheduled departure. No fee + fare difference <sup>1</sup>	✓ Permitted prior to scheduled departure. AUD\$120 reissue fee + fare difference <sup>1</sup>	✓ Permitted prior to scheduled departure. No fee + fare difference <sup>1</sup>
NO SHOW	✗ Loss of fare <sup>1</sup>	✗ Loss of fare <sup>1</sup>	✗ Loss of fare <sup>1</sup>	✗ Loss of fare <sup>1</sup>	✗ Loss of fare <sup>1</sup>

**Terms and Conditions:** This is a guide for Trans-Tasman only. Full conditions can be found on our website at [virginaustralia.com](http://virginaustralia.com) or for more information please contact the Guest Contact Centre or your Virgin Australia Account Manager. For Travel Agents and other Industry Partners, your GDS will contain the most accurate [www.gds.com](http://www.gds.com) so please apply the GDS fare rules in all cases. Please refer to the [Fares and Surcharges](#) in the Booking section of our website or your itinerary for applicable charges in that currency. If you change your booking, your new fare may be more expensive than the original fare paid.

\*Fare Class may not be available year round and not to all destinations.

<sup>2</sup>Conditions apply depending on aircraft.

<sup>1</sup>Customers may also be entitled to a refund under the Australian Consumer Law in certain circumstances.

<sup>4</sup>Ticketing time limit may vary based on fare type. Please refer to your GDS for more information.

Information correct as at 14 March 2019. All Virgin Australia airfares are subject to change without notice.

CABIN	ECONOMY			BUSINESS	
FARE BRAND	GETAWAY	ELEVATE	FREEDOM	BUSINESS SAVER	BUSINESS
FARE CLASS	U* M *S* T	Q V N E L	K H B Y	I* D	C J
INFANTS / CHILDREN	<b>Infants:</b> <2 yrs with no seat - 10% of adult fare <b>Children:</b> 2-11 & infants with a seat –100% of adult fare	<b>Infants:</b> <2 yrs with no seat - 10% of adult fare <b>Children:</b> 2-11 & infants with a seat –100% of adult fare	<b>Infants:</b> <2 yrs with no seat - 10% of adult fare <b>Children:</b> 2-11 & infants with a seat –100% of adult fare	<b>Infants:</b> <2 yrs with no seat - 10% of adult fare <b>Children:</b> 2-11 & infants with a seat –100% of adult fare	<b>Infants:</b> <2 yrs with no seat - 10% of adult fare <b>Children:</b> 2-11 & infants with a seat - 100% of adult fare
GUEST CONTACT CENTRE / AIRPORT FEES	✓ Fee applies	✓ Fee applies	✓ Fee applies	✓ N/A	✓ N/A
UPGRADE ME PREMIUM BID	✓ Permitted	✓ Permitted	✓ Permitted	— N/A	— N/A
VELOCITY UPGRADE ME POINTS	✓ Permitted \$\$	✓ Permitted \$\$	✓ Permitted \$	— N/A	— N/A
PRIORITY CHECK-IN / BOARDING / BAGGAGE	✗ Priority Boarding and Priority Baggage not available to Silver Velocity members, only Priority Check-in	✗ Priority Boarding and Priority Baggage not available to Silver Velocity members, only Priority Check-in	✗ Priority Boarding and Priority Baggage not available to Silver Velocity members, only Priority Check-in	✓ Included	✓ Included
LOUNGE ACCESS	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	✓ Included	✓ Included
VELOCITY POINTS EARNED	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible
VELOCITY STATUS CREDITS EARNED	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible
VELOCITY TIER POINTS BONUS EARNED <sup>^</sup>	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible
TICKETING TIME LIMIT	✓ When reservations are made at least 14 days before departure, ticket must be issued by midnight 7 days after reservation <sup>^</sup>	✓ When reservations are made at least 14 days before departure, ticket must be issued by midnight 7 days after reservation <sup>^</sup>	✓ When reservations are made at least 14 days before departure, ticket must be issued by midnight 7 days after reservation <sup>^</sup>	✓ When reservations are made at least 14 days before departure, ticket must be issued by midnight 7 days after reservation <sup>^</sup>	✓ When reservations are made at least 14 days before departure, ticket must be issued by midnight 7 days after reservation <sup>^</sup>

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