

CABIN	ECONOMY			BUSINESS	
FARE BRAND	GETAWAY	ELEVATE	FREEDOM	BUSINESS SAVER	BUSINESS
FARE CLASS	U* M* S* T	Q V N E L	K H B Y	I* D	C J
CARRY ON BAGGAGE	✓ 7kg	✓ 7kg	✓ 7kg	✓ 2 x 7kg	✓ 2 x 7kg
CHECKED BAGGAGE	✓ 23kg	✓ 23kg	✓ 23kg	✓ 2 x 32kg	✓ 2 x 32kg
FOOD AND BEVERAGE	✓ Included	✓ Included	✓ Included	✓ Included	✓ Included
IN-FLIGHT ENTERTAINMENT	✓ Included	✓ Included	✓ Included	✓ Included	✓ Included
ADVANCE SEAT PREFERENCE	✓ Included	✓ Included	✓ Included	✓ Included	✓ Included
ECONOMY X [†]	✓ Available for purchase	✓ Available for purchase	✓ Available for purchase	— N/A	— N/A
FLIGHT CHANGES	✓ Permitted until midnight prior to scheduled departure. AUD\$150 fee + fare difference ¹ . Changes made on the day of flights scheduled departure are not permitted. OR Upgrade to same flight/same day permitted until schedule departure. No fee + fare difference ¹	✓ Permitted until 30 days prior to scheduled departure. No fee + fare difference ¹ OR Permitted within 30 days prior to scheduled departure AUD\$100 fee + fare difference ¹	✓ Permitted prior to scheduled departure. No fee + fare difference ¹	✓ Permitted until 30 days prior to scheduled departure. No fee + fare difference ¹ OR Permitted within 30 days prior to scheduled departure AUD\$200 fee + fare difference ¹	✓ Permitted prior to scheduled departure. No fee + fare difference ¹
NAME CHANGES	✗ Not Permitted	✗ Not Permitted	✗ Not Permitted	✗ Not Permitted	✗ Not Permitted
REFUND	✗ Not Permitted ¹	✓ Permitted prior to flights scheduled departure. AUD\$200 fee for refund to original FOP ¹	✓ Permitted prior to flights scheduled departure. No fee for refund back to original FOP ¹	✓ Permitted prior to flights scheduled departure. AUD\$400 fee for refund back to original FOP ¹	✓ Permitted prior to flights scheduled departure. No fee for refund back to original FOP ¹
CREDIT	✗ Not Permitted ¹	✓ Permitted prior to scheduled departure. Retain value of stored credit (open ticket). AUD\$100 reissue fee + fare difference ¹	✓ Permitted prior to scheduled departure. No fee + fare difference ¹	✓ Permitted prior to scheduled departure. AUD\$200 reissue fee + fare difference ¹	✓ Permitted prior to scheduled departure. No fee + fare difference ¹
NO SHOW	✗ Loss of fare ¹	✗ Loss of fare ¹	✗ Loss of fare ¹ . AUD\$300 fee per coupon.	✗ Loss of fare ¹	✗ Loss of fare ¹ . AUD\$500 per coupon.

Terms and Conditions: This is a guide for International Short Haul flights only. Full conditions can be found on our website at virginaustralia.com or for more information please contact the Guest Contact Centre or your Virgin Australia Account Manager. For Travel Agents and other Industry Partners, your GDS will contain the most accurate [fare rules](#), so please apply the GDS fare rules in all cases. Please refer to the [Fares and Conditions tab](#) in the Booking section of our website or your itinerary for applicable charges in that currency. If you change your booking, your new fare may be more expensive than the original fare paid.
^{*}Fare Class may not be available year round and not to all destinations.
[†]Conditions apply depending on aircraft.
¹Customers may also be entitled to a refund under the Australian Consumer Law in certain circumstances.
²Ticketing time limit may vary based on fare type. Please refer to your GDS for more information.
 Information correct as at 14 March 2019. All Virgin Australia airfares are subject to change without notice.

CABIN	ECONOMY			BUSINESS	
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FARE CLASS	U* M* S* T*	Q V N E L	K H B Y	I* D	C J
INFANTS / CHILDREN	Infants: <2 yrs with no seat - 10% of adult fare Children: 2-11 & infants with a seat –75% of adult fare	Infants: <2 yrs with no seat - 10% of adult fare Children: 2-11 & infants with a seat –75% of adult fare	Infants: <2 yrs with no seat - 10% of adult fare Children: 2-11 & infants with a seat –75% of adult fare	Infants: <2 yrs with no seat - 10% of adult fare Children: 2-11 & infants with a seat –75% of adult fare	Infants: <2 yrs with no seat - 10% of adult fare Children: 2-11 & infants with a seat –75% of adult fare
GUEST CONTACT CENTRE / AIRPORT FEES	✓ Fee applies	✓ Fee applies	✓ Fee applies	✓ N/A	✓ N/A
UPGRADE ME PREMIUM BID	✓ Permitted	✓ Permitted	✓ Permitted	— N/A	— N/A
VELOCITY UPGRADE ME POINTS	✓ Permitted \$\$	✓ Permitted \$\$	✓ Permitted \$	— N/A	— N/A
PRIORITY CHECK-IN / BOARDING / BAGGAGE	✗ Priority Boarding and Priority Baggage not available to Silver Velocity members, only Priority Check-in	✗ Priority Boarding and Priority Baggage not available to Silver Velocity members, only Priority Check-in	✗ Priority Boarding and Priority Baggage not available to Silver Velocity members, only Priority Check-in	✓ Included	✓ Included
LOUNGE ACCESS	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	✓ Included	✓ Included
VELOCITY POINTS EARNED	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible
VELOCITY STATUS CREDITS EARNED	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible
VELOCITY TIER POINTS BONUS EARNED	✓ Available to Platinum, Gold & Silver Velocity members	✓ Available to Platinum, Gold & Silver Velocity members	✓ Available to Platinum, Gold & Silver Velocity members	✓ Available to Platinum, Gold & Silver Velocity members	✓ Available to Platinum, Gold & Silver Velocity members
TICKETING TIME LIMIT	✓ Midnight 3 days after Reservation [^]	✓ Midnight 3 days after Reservation [^]	✓ Midnight 3 days after Reservation [^]	✓ Midnight 3 days after Reservation [^]	✓ Midnight 3 days after Reservation [^]

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