

CABIN	ECONOMY			BUSINESS		
	FARE BRAND	GETAWAY	ELEVATE	FREEDOM	BUSINESS SAVER	BUSINESS
	FARE CLASS	M* S* T	Q V N E	L K H B Y	I ¹	D C J
CARRY ON BAGGAGE	✓ 7kg	✓ 7kg	✓ 7kg	✓ 7kg	✓ 2 x 7kg	✓ 2 x 7kg
CHECKED BAGGAGE	✓ 23kg	✓ 23kg	✓ 23kg	✓ 23kg	✓ 2 x 32kg	✓ 2 x 32kg
FOOD AND BEVERAGE	✓ Included	✓ Included	✓ Included	✓ Included	✓ Included	✓ Included
IN-FLIGHT ENTERTAINMENT	✓ Compatible device is required	✓ Compatible device is required	✓ Compatible device is required	✓ Compatible device is required	✓ Compatible device is required	✓ Compatible device is required
ADVANCE SEAT PREFERENCE	✓ Included	✓ Included	✓ Included	✓ Included	✓ Included	✓ Included
ECONOMY X ⁴	✓ Available for purchase	✓ Available for purchase	✓ Available for purchase	✓ Available for purchase	—	—
FLIGHT CHANGES	✓ Permitted until midnight prior to scheduled departure. AUD\$90 fee + fare difference ²	✓ Permitted until 30 days prior to scheduled departure. No fee + fare difference ² OR Permitted within 30 days prior to scheduled departure. AUD\$70 fee + fare difference ²	✓ Permitted prior to scheduled departure. No fee + fare difference ²	✓ Permitted prior to scheduled departure. No fee + fare difference ²	✓ Permitted until 30 days prior to scheduled departure. No fee + fare difference ² OR Permitted within 30 days prior to scheduled departure. AUD\$70 fee + fare ²	✓ Permitted prior to scheduled departure. No fee + fare difference ²
NAME CHANGES	✗ Not permitted ¹	✓ Permitted. AUD\$90 fee. Reissue ticket as per flight change rules above	✓ Permitted. AUD\$90 fee. Reissue ticket as per flight change rules above	✓ Permitted. AUD\$90 fee. Reissue ticket as per flight change rules above	✓ Permitted. AUD\$90 fee. Reissue ticket as per flight change rules above	✓ Permitted. No fee. Reissue ticket as per flight change rules above
REFUND	✗ Not permitted ²	✗ Not permitted ²	✓ Permitted. AUD\$80 fee for refund to original FOP ²	✓ Permitted. AUD\$80 fee for refund to original FOP ²	✗ Not permitted ²	✓ Permitted. No fee for refund to original FOP ²
CREDIT	✗ Not permitted ²	✓ Permitted until midnight prior to scheduled departure. Retain value of ticket as stored credit (open ticket). AUD\$70 reissue fee applies + fare difference ²	✓ Permitted prior to scheduled departure. Retain value of ticket as stored credit (open ticket). No fee + fare difference ²	✓ Permitted prior to scheduled departure. Retain value of ticket as stored credit (open ticket). No fee + fare difference ²	✓ Permitted until midnight prior to scheduled departure. Retain value of ticket as stored credit (open ticket). \$AUD70 reissue fee applies + fare difference ²	✓ Permitted prior to scheduled departure. Retain value of ticket as stored credit (open ticket). No fee + fare difference ²
NO SHOW	✗ Loss of fare ²	✗ Loss of fare ²	✗ Loss of fare ²	✗ Loss of fare ²	✗ Loss of fare ²	✓ Fully refundable

Terms and Conditions: This is a guide only for domestic flights. Full conditions can be found on our website at virginaustralia.com or for more information contact your Virgin Australia Account Manager. For Travel Agents your GDS will contain the most accurate fare rules so please apply the GDS fare rules in all cases. Please refer to the Fees and Surcharges tab in the Booking section of our website or your Itinerary for applicable charges in that currency. All Virgin Australia airfares are subject to change without notice. If you change your booking, your new fare may be more expensive than the original fare paid.

¹Fare may not be available year round.

²Tactical & Structural fare class.

³Must upgrade to Elevate fare or above and apply fare difference, original re-issue fee and name change fee. Please refer to Name Change Policy on www.virginaustralia.com

⁴Customers may also be entitled to a refund under the Australian Consumer Law in certain circumstances.

⁵Conditions apply depending on aircraft.

⁶Velocity Tier Points Bonus only available to Platinum, Gold and Silver Velocity members. Information correct as at 04 March 2019.

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	GETAWAY	ELEVATE	FREEDOM	BUSINESS SAVER	BUSINESS
	M* S* T	Q V N E	L K H B Y	I ¹	D C J
INFANTS / CHILDREN	Infants: <2 yrs with no seat are free Children: (2-11) & infants with a seat are 100% of adult fare	Infants: <2 yrs with no seat are free Children: (2-11) & infants with a seat are 100% of adult fare	Infants: <2 yrs with no seat are free Children: (2-11) & infants with a seat are 100% of adult fare	Infants: <2 yrs with no seat are free Children: (2-11) & infants with a seat are 100% of adult fare	Infants: <2 yrs with no seat are free Children: (2-11) & infants with a seat are 100% of adult fare
GUEST CONTACT CENTRE / AIRPORT FEES	✓ Fee applies	✓ Fee applies	✓ Fee applies	✓ Included	✓ Included
UPGRADE ME PREMIUM BID	✓ Permitted	✓ Permitted	✓ Permitted	— N/A	— N/A
VELOCITY UPGRADE ME POINTS	✓ Permitted \$\$	✓ Permitted \$\$	✓ Permitted \$	— N/A	— N/A
PRIORITY CHECK-IN / BOARDING / BAGGAGE	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	✓ Included	✓ Included
LOUNGE ACCESS	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	✓ Included	✓ Included
FLY AHEAD	✗ Not Permitted	✓ Platinum & Gold Velocity members only	✓ Platinum & Gold Velocity members only	✓ Platinum & Gold Velocity members only	✓ Platinum & Gold Velocity members only
VELOCITY POINTS EARNED	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible
VELOCITY STATUS CREDITS EARNED	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible
VELOCITY TIER POINTS BONUS EARNED##	✗ Not Permitted	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible
TICKETING TIME LIMIT	✓ When reservations are made at least 14 days before departure, ticket must be issued by midnight 7 days after reservation	✓ When reservations are made at least 14 days before departure, ticket must be issued by midnight 7 days after reservation	✓ When reservations are made at least 14 days before departure, ticket must be issued by midnight 7 days after reservation	✓ When reservations are made at least 14 days before departure, ticket must be issued by midnight 7 days after reservation	✓ When reservations are made at least 14 days before departure, ticket must be issued by midnight 7 days after reservation

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