

CABIN	ECONOMY			BUSINESS	
FARE BRAND	GETAWAY	ELEVATE	FREEDOM	BUSINESS SAVER	BUSINESS
FARE CLASS	T* Q*	V* N E L	K H B Y	I* D	C J
CARRY ON BAGGAGE	✓ 7kg	✓ 7kg	✓ 7kg	✓ 2 x 7kg	✓ 2 x 7kg
CHECKED BAGGAGE	✓ 2 x 23kg	✓ 2 x 23kg	✓ 2 x 23kg	✓ 2 x 32kg	✓ 2 x 32kg
FOOD AND BEVERAGE	✓ Included	✓ Included	✓ Included	✓ Included	✓ Included
IN-FLIGHT ENTERTAINMENT	✓ Included	✓ Included	✓ Included	✓ Included	✓ Included
ADVANCE SEAT PREFERENCE	✓ Included	✓ Included	✓ Included	✓ Included	✓ Included
ECONOMY X [†]	✓ Available for purchase	✓ Available for purchase	✓ Available for purchase	— N/A	— N/A
FLIGHT CHANGES	✗ Permitted 24 hours prior to scheduled departure. AUD\$260 fee + fare difference. ³ Changes made on the day of scheduled departure are not permitted	✓ Permitted until 45 days prior to scheduled departure. No fee + fare difference ¹ OR Permitted within 45 days prior to scheduled departure. AUD\$70 fee + fare difference ¹	✓ Permitted prior to scheduled departure. No fee + fare difference ¹	✓ Permitted prior to scheduled departure. AUD\$200 fee + fare difference ¹	✓ Permitted prior to scheduled departure. No fee + fare difference ¹
NAME CHANGES	✗ Not Permitted	✗ Not Permitted	✗ Not Permitted	✗ Not Permitted	✗ Not Permitted
REFUND	✓ Permitted 24 hours prior to departure. AUD\$400 fee for refund to original FOP ¹	✓ Permitted prior to scheduled departure. AUD\$260 fee for refund to original FOP ¹	✓ Permitted prior to scheduled departure. \$AUD130 fee for refund to original FOP ¹	✓ Permitted prior to scheduled departure. AUD\$300 fee for refund to original FOP ¹	✓ Permitted prior to scheduled departure. AUD\$260 fee for refund to original FOP ¹
CREDIT	✗ Not permitted ¹	✓ Permitted prior to scheduled departure. Retain value of ticket as a stored credit (open ticket). AUD\$70 fee + fare difference ¹	✓ Permitted prior to scheduled departure. No fee + fare difference ¹	✓ Permitted prior to scheduled departure. Retain value of ticket as a stored credit (open ticket). AUD\$200 fee + fare difference ¹	✓ Permitted prior to scheduled departure. No fee + fare difference ¹
NO SHOW	✗ Not permitted ¹	✗ Permitted ¹ AUD\$130 fee applies. Residual value must be claimed within 90 days.	✓ Permitted ¹ AUD\$130 fee applies. Residual value must be claimed within 180 days.	✓ Permitted ¹ AUD\$390 fee applies. Residual value must be claimed within 90 days.	✓ Permitted ¹ AUD\$390 fee applies. Residual value must be claimed within 180 days.

Terms and Conditions: This is a guide only. Full conditions can be found on our website at virginaustralia.com or for more information contact your Virgin Australia Account Manager. For Travel Agents your GDS will contain the most accurate fare rules so please apply the GDS fare rules in all cases. Please refer to the Fees and Surcharges tab in the Booking section of our website or your itinerary for applicable charges in that currency. All Virgin Australia airfares are subject to change without notice. If you change your booking, your new fare may be more expensive than the original fare paid.

*Tactical & Structural fare class.

[†]Fare may not be available year round.

¹Customers may also be entitled to a refund under the Australian Consumer Law in certain circumstances.

²Conditions apply depending on aircraft.

³Velocity Tier Points Bonus only available to Platinum, Gold and Silver Velocity members.

Information correct as at 29 March 2019.

CABIN	ECONOMY			BUSINESS	
FARE BRAND	GETAWAY	ELEVATE	FREEDOM	BUSINESS SAVER	BUSINESS
FARE CLASS	T* Q*	V* N E L	K H B Y	I* D	C J
INFANTS / CHILDREN	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & Infants with a seat are 75% of adult fare.	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & Infants with a seat are 75% of adult fare.	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & Infants with a seat are 75% of adult fare.	Infants: <2 yrs with no seat are 10% of adult fare on VA/DL or 20% of adult fare on VA/EY Children: (2-11) & Infants with a seat are 100% of adult fare.	Infants: <2 yrs with no seat are 10% of adult fare on VA/DL or 20% of adult fare on VA/EY Children: (2-11) & Infants with a seat are 100% of adult fare.
GUEST CONTACT CENTRE / AIRPORT FEES	✓	✓	✓	✓	✓
UPGRADE ME PREMIUM BID	✓ Permitted	✓ Permitted	✓ Permitted	— N/A	— N/A
VELOCITY UPGRADE ME POINTS	✗ Not Permitted	✗ Not Permitted	✗ Not Permitted	— N/A	— N/A
PRIORITY CHECK-IN / BOARDING / BAGGAGE	✗ Not Included	✗ Not Included	✗ Not Included	✓ Included	✓ Included
LOUNGE ACCESS	✗ Not Included	✗ Not Included	✗ Not Included	✓ Included	✓ Included
VELOCITY POINTS EARNED	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible
VELOCITY STATUS CREDITS EARNED	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible
VELOCITY TIER POINTS BONUS EARNED**	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible	✓ Eligible
TICKETING TIME LIMIT	✓ Refer to GDS	✓ Refer to GDS	✓ Refer to GDS	✓ Refer to GDS	✓ Refer to GDS

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