

Virgin Australia Trade Newsletter


Your chance to win a trip to Doha and see Michael Bublé live


Virgin Australia and Qatar Airways, together with Visit Qatar, are giving you the chance to **win one of 12 exclusive tickets to see Michael Bublé live in Doha this May 2025***

For your chance to be in the running to win, simply issue at least one eligible Qatar Airways or Virgin Australia flight ticket departing from Australia to or via Doha (as set out below) between 1 April and 30 April 2025 (Promotion Period).

How to enter

To enter the Promotion, Travel Agents must during the Promotion Period either:

 Issue at least one ticket for flights on Qatar Airways (one way or return) departing from Australia (excluding group bookings and infant tickets) on 157 stock, with the Code QRVABUBLE included in the PNR, or;

 Issue at least one ticket for flights departing from Australia to or via Doha (one way or return) with a Virgin Australia flight number (VA1-29) (excluding group bookings and infants) on 795 stock, with the Code QRVABUBLE included in the PNR

The prize will be awarded to the top 12 agents with the most eligible tickets issued during the Promotion Period.

For more information, please visit our website, or contact the Virgin Australia Agency Sales team or your local Qatar Airways Sales representative.

[Learn more](#)

Upcoming Events



Value your way, across Australia and beyond...

Virgin Australia is soaring to new heights, and we're taking you with us! Join our webinar to hear first-hand how we're taking choice, value and flexibility to new heights with exciting updates from around the business, and have your questions answered by our Senior Leaders.

Event Details (new time)

10.00am AEST Thursday 3 April 2025

Be sure to clear your calendar as the event will not be recorded.

[Register now](#)

Fare Brands Masterclasses

Learn more about upcoming updates to Virgin Australia's Fare Brands directly from our experts in our dedicated Masterclass sessions. Register to attend below.

Virgin Australia Masterclass: Fare Brands update

Tuesday 15 April 2025

9:00am - 9:30am AEST

Wednesday 16 April 2025

2:00pm-2.30pm AEST

Virgin Australia Fare Brands drop-in Q&A

Wednesday 23 April 2025

9:00am - 9:30am AEST

2:00pm - 2.30pm AEST

[Register now](#)

Policy Updates & Notices

Velocity Status member benefits now live

The much-anticipated Velocity Status benefits on the new Virgin Australia AU-DOH services (flight numbers VA1-29) are live for applicable Status members[†]. Benefits include[†]:

- Lounge access in Australia, Doha, and beyond for Business Class passengers, as well as Velocity Gold and Platinum members[†]
- Priority check-in, boarding and baggage handling, along with additional baggage allowance for Velocity Gold and Platinum members[†]
- Complimentary seat selection for Gold and Platinum members
- Discounted advance seat selection for Red and Silver members
- And more to come, stay tuned!

To find out more, please visit the [Velocity website](#).

[Find out more](#)

Reminder: Corporate Name Changes

To take advantage of the free name change on corporate fares, the original ticket must contain a /CO /GV ticket designator or have WG at the end of the fare basis on every coupon. If the ticket is combined with a fare that is not a corporate fare, then the name change fee must be collected. Please see the [Domestic Corporate and Government Name Change Policy](#) for full information regarding fare combinability when utilising corporate fares.

Virgin Australia expands interline selling on Qatar Airways

We're excited to announce 22 new interline markets now bookable by travel agents. These routes can be ticketed on 795-VA stock, booked using a VA flight number between AU-DOH (and vice-versa), and Qatar Airways operated and marketed flight number for the onward journey. New destinations include Sarajevo, Algiers, Kinshasa, Djibouti, Maputo, Tbilisi, and more across Africa, Europe, and the Middle East.

Paid Seating on AU-DOH

Travel agents can now self-serve paid seating for their customers via the GDS on Virgin Australia's new service to Doha (flight numbers VA1-29).

App: Carry on baggage issues

Virgin Australia is aware of an issue with our app incorrectly displaying a carry on baggage allowance for customers who have booked a Choice or Flex fare. Our team has identified the cause of this issue and is actively working on a resolution. Please note that this display error does not affect baggage allocation at check-in, where the correct baggage allowance will be applied.

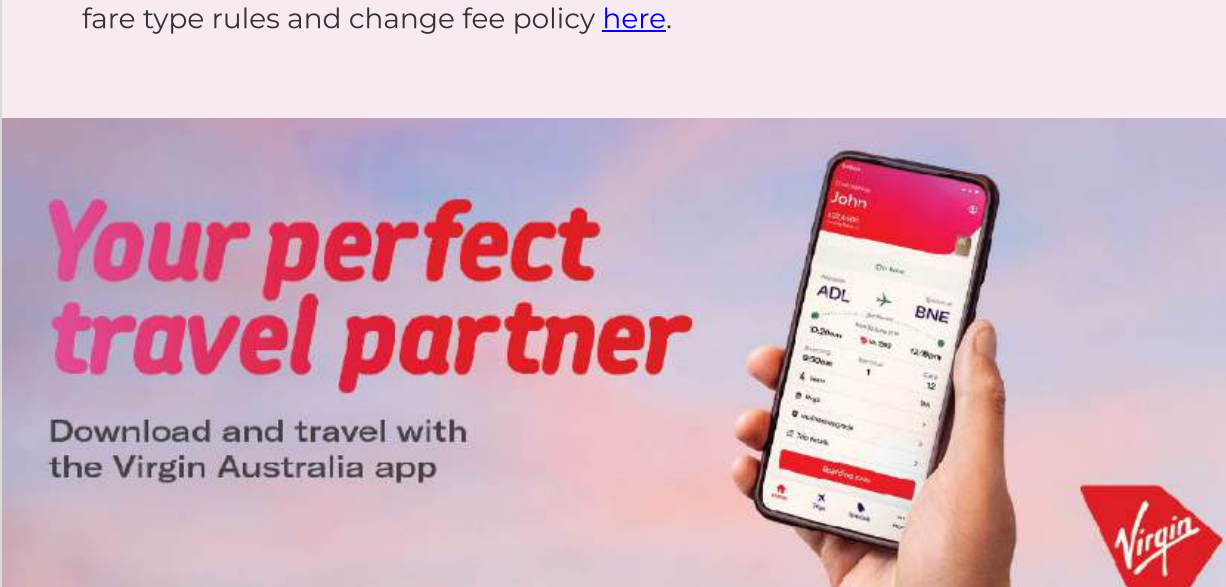
Reminder: Add your clients Velocity Membership number

Velocity has recently updated its terms and conditions to state a retroactive Points claim will not be accepted if another airline membership number has been used in the booking instead of the client's Velocity membership number. To ensure your clients earn Points, please make sure their Velocity membership number is included in applicable bookings. For more details, please refer to Clause 3.1 of the Velocity Member Terms and Conditions [here](#).

FAQs

How can I ensure the correct change fee is applied when reissuing a ticket?

To avoid missed collections, always check the fare basis of each sector before reissuing a ticket to ensure the correct change fee is applied. If amending more than one sector the most restrictive change fee applies. If unsure, refer to the fare type rules and change fee policy [here](#).



Received this from a colleague? Sign up to Virgin Australia Trade Communications

Agents can easily self-subscribe to Virgin Australia trade communications and newsletters by filling in the subscription form [here](#).

[Sign up](#)

Terms and Conditions

*Competition starts at 9:00am AEDT on 1 April 2025 and ends at 23:59pm AEST on 30 April 2025 (Promotional Period). To enter the Promotion, Participants must either issue at least one ticket for eligible flights on Qatar Airways (157 ticket stock) or Virgin Australia (VA1-29, 795 ticket stock) departing from Australia (excluding group bookings and infant tickets), with the Code QRVABUBLE included in the PNR. One entry will be awarded to a Participant for each Eligible Booking the Participant makes during the Promotional Period. T&Cs apply, view at <https://www.virginaustralia.com/content/dam/vaa/documents/agency-hub/AU-ORVA-Trade-Incentive-Terms-and-Conditions.pdf>.

[†]Velocity Member Terms and Conditions apply.

[†]Benefits are subject to terms and conditions, find out more [here](#).

[†]International lounge access to Qatar Airways owned and operated lounges and third-partner lounges are available when travelling in Business class or guests who are a Velocity Gold and Platinum status members when travelling on a QR operated flight. This includes Virgin Australia flights operated by Qatar Airways with a VA-flight number between Australia and Doha.

[†]Priority Check-in and boarding is available at selected ports. See <https://www.velocityfrequentflyer.com/content/Status/Benefitsat-a-glance/> for more information