

Q1. Will passengers be entitled to Velocity Frequent Flyer (VFF) benefits as per their Status on Virgin Australia's new long-haul services between Australia and Doha (VA-1-29)?

Privilege Club (PC) and VFF members will be able to obtain a range of benefits in accordance with their Status. The Status benefits are not limited to VA1-29 and extend network wide on both carriers. For further information on VFF Status benefits, please see the Velocity Frequent Flyer Website [here](#).

Q2. What is the 'Dine on Us' offer for loyalty members?

When travelling on VA1-29, VFF and PC members can receive a complimentary USD\$20 food voucher to be used at selected food outlets at Hamad International Airport, Doha (DOH). Guests travelling on these services (including children) need to add their own VFF or PC membership number to their booking prior to check-in in order to link this voucher to their boarding pass. Terms and conditions apply, please see the Qatar Airways [page](#) or the VFF [page](#) for details.

Q3. Do VFF members earn Status Credits and Points on QR-marketed flights?

Yes, VFF members can earn both Velocity Points and Status Credits on eligible QR marketed flights booked directly with Virgin Australia, provided the flight is operated by either Virgin Australia or Qatar Airways. Currently the VFF program has differentiated Status Credit earn rates for QR marketed flights and VA marketed flights. From 1 October 2025, Velocity Status Credit earn will be aligned between both marketing carriers. Please see [here](#) for more details.

Q4. Which international lounges can VFF members access in Australia, Doha and beyond?

VFF Gold and Platinum members, as well as Business Class guests (except Business Class passengers booked as Business Lite on QR marketed flights unless holding Velocity Gold or Platinum Status) will enjoy international lounge access to Qatar Airways owned and operated lounges and third-party partner lounges when travelling on a QR operated flight.[^]

For a full list of lounges available to eligible Velocity tier members and Business Class guests, please visit the Virgin Australia [Website](#)

Q5. Can VFF members upgrade from Economy to Business using Velocity Points?

Yes, all VFF members travelling on Economy Flex fares, and Gold and Platinum members travelling on Economy Choice fares will be eligible to request to use Velocity Points to upgrade to Business Class on Virgin Australia flights between Australia and Doha (VA 1-29). This is, subject to availability, and can be requested online until 72 hours prior to scheduled flight departure time or via the Velocity Membership Contact Centre until 48 hours prior to scheduled flight departure time. Please see [here](#) for more details.

Q6. Which benefits do VFF Red members receive?

VFF Red members are eligible for a 10% discount on advance seat selection when flying on Economy Choice fares, on both the VA1-29 flights and on other QR-operated flights when booking a flight with either a VA or QR flight number, and entering their VFF membership number on the booking.¹ The discount will only apply to the VFF member travelling, unless other guests travelling in the booking also hold VFF Red Status. If Red members are travelling in Business Class, Business Class fare rules apply to lounge and baggage benefits (conditions apply). For further information, please visit the VFF partner page for Qatar Airways [here](#). VFF Red members will also be eligible to receive a 'Dine on Us' voucher when travelling on VA1-29 Flights. Please see [here](#) for more details.

Q7. Which benefits do VFF Silver members receive?

VFF Silver members are eligible for Priority check-in~ and a 20% discount on advance seat selection, on both the VA1-29 flights and on other QR-operated flights when booking a flight with either a VA or QR flight number, and entering their VFF membership number on the booking.¹ The discount will only apply to the VFF member traveling, unless other guests travelling in the booking also hold VFF Silver Status). If Silver members are travelling in Business Class, Business Class fare rules apply to lounge and baggage benefits (conditions apply). For further information, please visit the VFF partner page for Qatar Airways [here](#). VFF Silver members will also be eligible to receive a 'Dine on Us' voucher when travelling on VA1-29 Flights. Please see [here](#) for more details.



Q8. Which benefits do VFF Gold and Platinum members receive?

VFF Gold and Platinum members are eligible for Priority Check-in~, additional checked baggage allowance+, Priority baggage, Lounge access^, Priority boarding~ and complimentary advance seat selection (standard, preferred or extra leg room) for themselves and up to 8 accompanying guests on the same booking (excluding group bookings).² VFF Gold and Platinum members will also be eligible to receive a 'Dine on Us' voucher when travelling on VA1-29 Flights.* Please see [here](#) for more details.

From 1 October 2025, VFF will introduce two new Status levels, Forever Gold and Platinum Plus, which will align with the benefits of Gold and Platinum respectively, when flying on Virgin Australia or Qatar Airways operated flights, marketed as VA or QR, to Doha and beyond. For further information about the introduction of the two new Status tiers, please see the VFF Website [here](#).

Q9. Do VFF members earn a tier bonus on the flights between Australia and Doha (VA1-29)?

Yes, VFF Silver, Gold and Platinum members will earn a 50%, 75%, or 100% tier bonus respectively when flying on eligible Virgin Australia flights between Australia and Doha (VA 1-29) on a ticket that earns Velocity Points.³ Members will also be able to earn the Velocity tier bonus when flying on other Qatar Airways operated flights with a VA flight number.

*Velocity Frequent Flyer members or Qatar Airways Privilege Club members will each receive a USD\$20 food and beverage voucher (Voucher) to redeem for food or drinks (excluding alcohol) at one of over 50 food outlets at Hamad International Airport (DOH), Doha when travelling on Virgin Australia's services between Australia and Doha (VA1-29). Each passenger travelling on these services (including children) need to add their individual Velocity or Privilege Club membership number to their booking, prior to departure of their flight to or from Australia, in order to link this Voucher to their boarding pass. Members are not able to claim this Voucher any other way. To redeem this Voucher, the member must present their boarding pass at one of the selected food outlets at the point of transaction. Only one Voucher can be used per transaction. Vouchers cannot be combined with other members' Vouchers. If a member's transaction exceeds the value of the Voucher, the member must pay the remaining balance by cash or card. Vouchers cannot be used at the following outlets: Starbucks, Joe the Juice, Lavita, W Hotel Café, Louis Vuitton Lounge and Last Call. To view the full list of eligible outlets visit the Velocity Frequent Flyer website [here](#). This Voucher is non-refundable, single use only and cannot be used in parts nor exchanged for cash.

^International lounge access to Qatar Airways owned and operated lounges and third-party partner lounges are available when travelling in Business class (except Business Class passengers booked as Business Lite on QR-marketed flights unless holding Velocity Gold or Platinum Status) or guests who are Velocity Gold and Platinum status members when travelling on a QR operated flight. This includes Virgin Australia flights operated by Qatar Airways with a VA flight number between Australia and Doha. See more information [here](#).

~Priority Check-in and boarding is available at selected ports. See <https://www.velocityfrequentflyer.com/content/Status/Benefits-at-a-glance/> for more information.

¹ Discounts will only be available for the Red or Silver Velocity member on a booking (not including other passengers). Your Velocity membership number must be entered into your booking (or quoted to Contact Centre staff) prior to purchasing advance seat selection. The amount payable for advance seat selection will be quoted to you at the time of purchase and will be inclusive of any discounts. Any discount available will be based on your Velocity membership level at the time you purchase advance seat selection. Any advance seat selection will be subject to terms and conditions.

+For travel to/from the Americas: Gold members will receive one piece of additional checked baggage of up to 23kg when travelling in Economy Class or up to 32kg when travelling in Business Class on Qatar Airways operated flights (with a VA or QR number). Platinum members will receive two pieces of additional checked baggage of up to 23kg when travelling in Economy Class or up to 32kg when travelling in Business Class on Qatar Airways operated flights (with a VA or QR flight number).

For travel to/from Africa: If you have booked a Qatar Airways operated flight with a VA flight number, Gold members will receive an additional checked baggage allowance of up to 20kg when travelling in Economy Class or Business Class. Platinum members will receive an additional checked baggage allowance of up to 25kg when travelling in Economy Class or Business Class. If you have booked a Qatar Airways operated flight with a QR flight number, Gold members will receive one piece of additional checked baggage of up to 23kg when travelling in Economy Class or up to 32kg when travelling in Business Class. Platinum members will receive two pieces of additional checked baggage of up to 23kg when travelling in Economy Class or up to 32kg when travelling in Business Class.

For travel to/from other international destinations: Gold members will receive an additional checked baggage allowance of up to 20kg when travelling in Economy Class or Business Class on Qatar Airways operated flights (with a VA or QR flight number). Platinum members will receive an additional checked baggage allowance of up to 25kg when travelling in Economy Class or Business Class on Qatar Airways operated flights (with a VA or QR flight number).

² Gold and Platinum Velocity members will be able to select Extra Legroom seats, Preferred seats and Standard seats for up to 8 passengers on their booking without charge. Group bookings excluded. Velocity members must include their Velocity number in their booking to take advantage of this benefit. Seat selection is subject to the Seating terms and conditions.



³ Tier Bonus Points refers to the additional number of Points (beyond the Base Points) that can be earned by a Silver, Gold or Platinum member when flying on all fare types excluding Lite with Virgin Australia. If the Virgin Australia flight is between Australia and Doha (operated by Qatar Airways for Virgin Australia with a VA flight number VA1-29 (inclusive) or is a Virgin Australia marketed and operated flight booked in conjunction with another flight (or flights) on any other airline on a joint itinerary, then the tier bonus Points earn amount will be equivalent to a proportion of miles flown on the Virgin Australia flight, depending on the applicable Tier bonus rate (50% for Silver, 75% for Gold and 100% for Platinum). This offer, Velocity membership and Points earn are subject to the Velocity membership Terms and Conditions as amended by from time to time.

