

Changes to carry-on baggage allowance are coming

Here's what it means for your customers, effective for travel from 2 February 2026.

For travel from 2 February 2026, Virgin Australia is changing its carry-on baggage allowance, to improve overhead locker management to reduce delays, enhance safety for guests and crew, and give everyone a smoother start to their journey.

See what's changing:

Travel before 2 February 2026	Travel from 2 February 2026
Economy Class, Economy X, including Velocity Red or Silver members: • 1 standard bag (7kg total) or 2 small bags (Up to 7kg combined weight) • + 1 personal item, placed under the seat in front	Economy Class, including Velocity Red or Silver members: • 1 bag only (Up to 8kg) Max dimensions L56cm x W36cm x H23cm • + 1 personal item, placed under the seat in front Max dimensions L45cm x W33cm x H20cm
Business & selected Velocity members: • Up to 2 bags (Up to 14kg combined weight. Maximum 7kg per bag) • + 1 personal item, placed under the seat in front	Economy X, Business & selected Velocity members: • Up to 2 bags (Up to 14kg combined weight. No single bag over 8kg) Max dimensions L56cm x W36cm x H23cm • + 1 personal item, placed under the seat in front Max dimensions L45cm x W33cm x H20cm

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Frequently Asked Questions

To help you support your customers, we've answered the most common questions about the carry-on baggage changes effective for travel from 2 February 2026.

Can my customer still bring two small bags in Economy?

For travel from 2 February 2026, Economy Class including Velocity Red or Silver members may bring 1 standard bag only (up to 8kg) plus 1 personal item (max dimensions L45cm × W33cm × H20cm).

What kind of carry-on bag can my customer bring when travelling in Economy?

Examples of appropriate carry-on bags (up to 8kg total) include:

- Wheeled suitcase
- Duffle bag
- Large backpack

Can my customer bring a laptop bag or handbag as well?

Yes. One personal item is allowed in addition to the main carry-on bag, provided it fits under the seat in front of the customer (max L45cm × W33cm × H20cm).

Can my customer bring two carry-on bags in Business Class or Economy X?

Yes. They may bring up to two small bags (combined weight up to 14kg, with no single bag over 8kg) plus one personal item (max L45cm × W33cm × H20cm).

What combinations of carry-on bags are allowed for Business and Economy X customers?

Acceptable combinations include:

- One standard bag (max 8kg)
- Two small bags (combined max 14kg, no single bag over 8kg)
- One standard bag and one suit pack (combined max 14kg, no single bag over 8kg)

These customers are also permitted to bring a small personal item as outlined above.

My customer is a Velocity member. Can they bring additional carry-on baggage?

Velocity Red and Silver members receive the standard Economy carry-on allowance (unless they are travelling in Business or have purchased Economy X for their flight).

Velocity Gold, Platinum, and Platinum Plus members are permitted to have an allowance of up to two carry-on bags (combined up to 14kg, no single bag over 8 kg), plus, one small personal item (max L45cm × W33cm × H20cm).

Please visit our [website](#) for member cabin baggage allowance.

What is the carry-on baggage allowance for customers travelling with infants?

Adults travelling with an infant may bring **one additional small personal item** to store infant essential items, free of charge. This item must fit under the seat in front of the customer and must not exceed **L45cm × W33cm × H20cm**.

The additional personal item can be used to carry infant essentials, including any of the following:

- Baby milk (including breast milk)
- Sterilised water or juice
- Baby food in liquid, gel or paste form
- Nappies or disposable wipes

Can my customer bring a stroller into the cabin?

Yes, your customers may also bring a stroller into the cabin and fits within the standard carry-on bag size limit (56cm × 36cm × 23cm, max 8kg). In this case, it replaces one adult's standard carry-on bag. Strollers must remain collapsed for the entire flight. If larger, it can be **checked free of charge at the gate**. Guests are still entitled to check up to **three infant items** free of charge as checked baggage.

Are child comfort items allowed on board?

Products such as Plane Pal, Fly Tot and JetKids BedBox are permitted for in-cabin use if they comply with our **Guidelines for Use**. These items count toward your carry-on allowance. See more under **Travelling with Children**.

What if my customer is travelling on a connecting flight on a partner airline?

The carry-on baggage allowances of the partner airline will apply for the duration of the trip travelled with that partner airline. Please check the carry-on baggage policy of the partner airline, as different rules may apply.

What if my customer is travelling on flights operated by Alliance Airlines or Link Airways on behalf of Virgin Australia?

Virgin Australia's Economy carry-on baggage allowance will apply to flights operated by Alliance Airlines or Link Airways for Virgin Australia.

Still have questions?

For more information, please visit our website [here](#) or contact our Industry Support Team. Our Industry Support Team is here to assist you with the upcoming carry-on baggage allowance changes **effective for travel from 2 February 2026**, helping ensure a seamless experience for your customers.