

Your journey with Velocity

velocity
frequent flyer

Virgin loyalty program of
australia

Velocity members can look forward to all the features you'd expect from a frequent flyer program, plus unique benefits that really make a difference.



Reward Seats

You can redeem your Points for flights across the Virgin Australia network starting at 5,900 Points (e.g. one-way Economy, from Sydney to Brisbane, excluding taxes, fees and carrier charges)¹. Reward Seats are an all-inclusive offering, with a complimentary checked baggage allowance, seat selection, inflight entertainment and everything you've come to expect from a Virgin Australia flight.



Family friendly benefits

- Family Pooling is an exclusive Velocity benefit that allows members to pool either their Points or Points and Status Credits for up to 6 family members living at the same address².
- If you're expecting a new addition to the family, Platinum Plus, Platinum, Gold and Silver members can pause their membership for 6 months to maintain their Status³.



The higher your membership, the greater the rewards.

Velocity has five levels of membership, entry level Red, Silver, Gold, Platinum and our new Status, Platinum Plus. You can climb the Status ladder by earning Status Credits, with a minimum number of Status Credits required to be earned on eligible Virgin Australia marketed and or operated flights, flown by you.



Earn Status Credits with:

- Virgin Australia
- Our network of Airline Partners
- Family Pooling (as a Beneficiary)
- Flybuys
- Eligible Velocity Points earning Credit Cards

Introducing Forever Gold and Platinum Plus



Forever Gold

To celebrate and recognise our members' long-term loyalty to Virgin Australia, Forever Gold will provide eligible members with access to Gold Status benefits, forever⁴. This includes benefits like:

- Virgin Australia Lounge access
- 75% Points Bonus
- Priority Airport Service
- Preferential Seating
- Fly Ahead

To qualify for Forever Gold, your Forever Gold Status Credits balance must reach a total of 12,000 Status Credits, with at least 9,000 earned from eligible Virgin Australia marketed and or operated flights flown by you, since 1 February 2013.



Platinum Plus

Designed for our most frequent flyers going above and beyond Platinum, Platinum Plus members will enjoy the benefits of Platinum plus more⁵.

- Gift Platinum Status to a member of your choice
- Utilisation of complimentary upgrades on domestic and international short haul Economy Choice and Flex fares
- Fly Later
- Checked baggage allowance of 5 x 32kg on eligible Virgin Australia domestic and international short haul flights (excluding Lite fares)
- Priority Phone service
- Access to exclusive events and offers throughout your Benefit Period (subject to availability)

To qualify for Platinum Plus, your Status Credits balance must reach a total of 2,000 Status Credits, with at least 1,500 Status Credits earned from eligible Virgin Australia marketed and or operated flights flown by you.

Airline Partners

Earn and redeem* Points and fly to over **600 destinations** with Virgin Australia and our world-class airline partners.



Earn more from your Virgin Australia Flight.

Eligible Velocity Points earning credit cardholders earn 5 Base Points per \$1 spent on eligible Virgin Australia flights⁷ – that's 1 extra Base Point per \$1 spent than non-cardholders.

Elevate your experience.

The more you fly, the more benefits you enjoy with Velocity.

	Silver	Gold	Platinum	Platinum Plus
A Velocity Points bonus on eligible flights with Virgin Australia or eligible travel partners ⁸	✈	✈	✈	✈
Access to Virgin Australia Lounges and select Airline Partner Lounges ⁹	✈	✈	✈	✈
Complimentary checked baggage allowance ¹⁰	✈	✈	✈	✈
Priority Check-in ¹¹		✈	✈	✈
Priority Boarding (where available) ¹¹		✈	✈	✈
Priority Screening lanes at selected ports around Australia ¹¹		✈	✈	✈
Preferential Seating ¹²		✈	✈	✈
Ability to Fly Ahead on eligible fares and flights ¹³		✈	✈	✈
Complimentary Business Class upgrades on eligible fares and flights ¹⁴			✈	✈
Economy Reward Seat for your annual family trip ¹⁵			✈	✈
Complimentary Economy X Seat Selection			✈	✈
The ability to gift a Complimentary Gold membership for a companion of your choice ¹⁶			✈	
The ability to gift a Complimentary Platinum membership for a companion of your choice ¹⁶				✈
Ability to Fly Later on eligible fares and flights ¹⁷				✈
Priority Phone Service team ¹⁸				✈

Not yet a Velocity member?

It's free to be a Velocity member. Anyone of any age can sign up. Join today and start earning Points on the things you do everyday. To join Velocity⁶, [click here](#).

* Earn and redeem Points with Virgin Australia and our world-class airline partners.

- ¹ Based on a one-way Economy Domestic Reward Seat on Virgin Australia travelling in zone 1 at the lead-in base fare of 5,900 Velocity Points (additional taxes, fees and carrier charges apply). Price is correct as at 01 October 2025 and is subject to change. More information about other Reward Seat fares, including in other zones or classes, and on partner airlines, can be found on this [page](#). The Reward Seat base fare is payable in Velocity Points, and taxes, fees and carrier charges are payable in addition to Velocity Points redeemed for the base fare. Reward Seats are limited and may not be available at the lead-in Reward Seat base fares, at peak times or on all flights. Reward Seat bookings must be made on the Virgin Australia website by selecting "Use Points". Reward Seats and associated charges are not eligible for Velocity Points earn. Payment surcharge may apply. You can change or get a refund for your booking by paying a fee and any fare difference, at least 24 hours before scheduled departure. You may also request a refund for other reasons, including under the Australian Consumer Law. View the Velocity Reward Seat fare rules for more information. Some flights may be operated by a partner airline. Different baggage allowances and conditions may apply to these flights. Full terms and conditions at [velocityfrequentflyer.com](#).
- ² A Family Pool lets Family Members transfer their Points, or Points and Status Credits from up to five contributing accounts to one beneficiary account. You can choose whether you pool only Points, or both your Points and Status Credits. A Family Member is someone who you can demonstrate lives at the same residential address as you and is related to you. You can have up to 6 members in a Family Pool at a time. Only 2 members in a Family Pool can be 18 years or over. If a third Family Pool member turns 18, they'll be automatically removed from the Family Pool. Note that only a contributor can opt in or out of a Family Pool. For full Family Pooling terms and conditions [click here](#).
- ³ Membership pause available for one period of 6 months when caring for a child under 2 years, for each child. Limited to one Membership pause for each 24 month period. Status will be retained for 12 months following the end of the Membership pause. Not available for Forever Gold, Discover Gold or Pilot Gold members. Additional terms and conditions available [here](#).
- ⁴ To be eligible for Forever Gold, Velocity members must have a total of 12,000 Status Credits in their Forever Gold Status Credit balance calculated from 1 February 2013 onwards, with at least 9,000 Status Credits in their balance earned on eligible Virgin Australia marketed and/or Virgin Australia operated flights flown by the member. Status Credits earned through eligible Partner Airline marketed and operated flights, Family Pooling (as a beneficiary), Flybuys, eligible Velocity Points earning credit cards or any other partners will not count towards the minimum balance requirement of Status Credits which must be earned on eligible Virgin Australia marketed and/or Virgin Australia operated flights, flown by the member. Status Credits transferred to a beneficiary through Family Pooling are not earned by the contributor and do not form part of the contributor's Status Credit balance. Forever Gold members will be entitled to Gold membership benefits throughout their Validity Period, unless their Status is Platinum or Platinum Plus (in which case they will receive the member benefits for their Platinum or Platinum Plus Status (as applicable) in the relevant Benefit Period). Forever Gold members are not eligible for Membership Pause. Complimentary Partner memberships are only available once for all Gold members as per Velocity membership Terms and Conditions. Velocity may change Gold membership benefits at its discretion. Forever Gold is not transferrable to any other member. Forever Gold members will not downgrade below Gold Status. Forever Gold will terminate when Velocity membership is terminated by the member or Velocity, including when Velocity becomes aware the member has passed away.
- ⁵ To be eligible to upgrade into Platinum Plus Status, members must have a total of 2,000 Status Credits in their Status Credit balance earned during the previous 365 days, with at least 1,500 Status Credits in their balance earned on eligible Virgin Australia marketed and/or Virgin Australia operated flights flown by the member. Status Credits earned through eligible Partner Airline marketed and operated flights, Family Pooling (as a beneficiary), Flybuys, eligible Velocity Points earning credit cards or with any other partners will not count towards the minimum balance requirement of Status Credits to be earned on eligible Virgin Australia marketed and/or Virgin Australia operated flights flown by the member. Status Credits transferred to a beneficiary through Family Pooling are not earned by the contributor and do not form part of the contributor's Status Credit balance. Platinum Plus members will have access to all Platinum membership benefits (excluding Companion Gold) and the following benefits: the highest level of priority and service throughout your travel journey on Virgin Australia marketed and operated flights, ability to gift 1x Companion Platinum membership, utilisation of Complimentary Business Class Upgrades on eligible Virgin Australia domestic and international short haul Choice and Flex fares, access to Fly Later, total checked-in baggage allowance of 5x 32kg per piece on eligible domestic and international short haul Virgin Australia marketed and operated flights (applicable for all fare types that include a baggage allowance which excludes Lite fares), access to the Priority Phone Service team, and access to exclusive events and offers throughout the Benefit Period (subject to availability). Velocity may change Platinum Plus membership benefits at its discretion. Velocity membership terms and conditions apply.
- ⁶ Velocity membership and Velocity Points earn is subject to [Velocity membership terms and conditions](#).
- ⁷ From 2 April 2025, Velocity members may earn Velocity Points for eligible Virgin Australia domestic and international short haul flights (including Virgin Australia marketed and operated flights, flights operated by Link Airways and Alliance Airlines for Virgin Australia, Virgin Australia marketed and Link Airways operated flights, and Virgin Australia marketed and Air New Zealand operated flights) at the following rates: (i) 4 Base Points per \$1 spent, and (ii) 5 Base Points per \$1 spent if you are an eligible Velocity Points earning credit cardholder. The 'Base Points' refers to the minimum number of Points that can be earned by a Red member when flying with Virgin Australia. An eligible Velocity Points earning credit cardholder is a Velocity member who has a complete Velocity member profile (i.e., they can log into their Velocity account online and have provided us with all the necessary information to complete their profile) and has earned Points (as a primary credit cardholder) with their eligible Velocity Points earning credit card from spend in the 12 months prior to flying on the eligible Virgin Australia domestic and international short haul flight. Please note that the eligible Velocity Points earning credit card doesn't need to be active (i.e., it may be cancelled or expired) at the time of flying. A full list of eligible Velocity Points earning credit cards can be found [here](#). Please note that Velocity reserves the right to update the list of eligible Velocity Points earning credit cards from time to time. Points are calculated on the 'all inclusive fare' price (in Australian dollars) which includes the base fare, taxes (including GST), fees and carrier charges. Points aren't earned on other fees, charges, and extras (e.g., seat selection, preferred seating, baggage charges, and credit card surcharges).
- ⁸ Velocity members can earn a tiered Velocity Points Bonus on eligible flights with Virgin Australia and other eligible airline partners. Earn rates and eligibility criteria may vary between airline partners. For more information, please visit <https://www.velocityfrequentflyer.com/flying-status/airline-partners>.
- ⁹ Subject to Virgin Australia's Lounge Terms and Conditions and Lounge Rules, and partner lounge terms and conditions (as applicable). Silver members receive two single entry Virgin Australia Lounge passes per Benefit Period (12 months validity). Entry is subject to space availability.
- ¹⁰ Silver, Gold, Platinum and Platinum Plus Velocity members receive additional complimentary checked baggage allowance when flying on domestic and international short haul flights operated by Virgin Australia (excludes Economy Lite fares). Allowance is based on Status at time of travel (not time of booking). Additional complimentary checked baggage allowance is subject to space availability on the flight. See the Virgin Australia [website](#) for the complimentary checked baggage allowance for each Status.
- ¹¹ Priority check-in and boarding is available for Gold, Platinum and Platinum Plus Velocity members flying on flights operated by Virgin Australia from selected domestic and international airports. Priority security is available for Gold, Platinum and Platinum Plus Velocity members flying on flights operated by Virgin Australia from Sydney, Melbourne, Brisbane and Adelaide domestic airports. Security screening is only open during selected operating hours. Please ensure you download the Velocity Frequent Flyer App as a valid virtual or physical membership card needs to be presented to attain benefits.
- ¹² Velocity Platinum Plus, Platinum and Gold members travelling on a Choice or Flex fare, and up to 8 additional companions travelling on the same booking may reserve a Preferred Seat for free on domestic and short-haul international flights operated by Virgin Australia if available at the time of the request. Preferred Seats will not be automatically assigned to Platinum Plus, Platinum or Gold members. Preferred Seats are subject to availability and may be sold out at the time of booking or at any time prior to your travel date.
- ¹³ Fly Ahead is available for Gold members when flying on Business and Economy Flex fares, and Business and Economy Reward Seat fares on domestic Virgin Australia flights. It is available for Platinum and Platinum Plus members when flying on Business, Economy Flex and Economy Choice fares, or Business and Economy Reward Seat fares on domestic Virgin Australia flights. Subject to seat availability. Requests must be made at least 40 mins before scheduled departure of the earlier flight. Additional [terms and conditions](#) apply.
- ¹⁴ Platinum and Platinum Plus members have an allocation of 4 upgrades per Benefit Period. Platinum members may use upgrades when flying on Virgin Australia Economy Flex fares and Platinum Plus members may use upgrades when flying on Virgin Australia Economy Choice and Flex fares. Upgrades may only be used on eligible domestic or international short haul flights. Subject to seat availability. Requests must be made at check-in or at the Virgin Australia Lounge at least 40 mins before, or calling Velocity at least 2 hours before, scheduled departure of the flight. Additional terms and conditions available [here](#).
- ¹⁵ Platinum Plus and Platinum members are entitled to the Guaranteed Economy Reward Seat benefit which is available for one trip per year for up to 4 guests to eligible domestic or international short haul destinations for Virgin Australia-operated flights with a VA flight number. Must be booked six months before desired departure date. Changes and cancellations to bookings are restricted and may incur fees. Terms and conditions apply, [see here](#).
- ¹⁶ Platinum members can nominate a Companion member to receive Gold Status if the Platinum member has earned 1,300 Status Credits, with a minimum of 650 Status Credits earned on eligible Virgin Australia marketed and/or operated flights flown by the member, within their Benefit Period. Companion membership is valid for 12 months from nomination. Additional terms and conditions available [here](#). Platinum Plus members are eligible to nominate a Companion Platinum member upon attaining Platinum Plus. To nominate a Companion Platinum membership, Platinum Plus members must call the Priority Phone Service team on 13 18 75 within their Benefit Period. Additional terms and conditions available [here](#).
- ¹⁷ Fly Later is available for Platinum Plus members when flying on all fares excluding Economy Lite on domestic Virgin Australia flights. Subject to seat availability. Requests must be made at least 40 mins before scheduled departure of the original flight. Additional [terms and conditions](#) apply.
- ¹⁸ Platinum Plus members have access to the Priority Phone Service team on 13 18 75 in Australia, 0800 230 875 in New Zealand or +61 2 8667 5924 internationally which will be available 7 days per week, Monday to Friday from 6am-7pm AEST, and Saturday, Sunday and Public Holidays from 7am-6pm AEST. Please note that the Priority Phone Service team may be supported by other service teams in relation to some enquiries (some of these teams may be based overseas).

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