

GALILEO CLUE CARD



PRIVATE FARE PRICING

Fare display with Account Code **FDSYDBNE12JUN/VA-PRI-:{account code}**
Fare display without Account Code **FDSYDBNE12JUN/VA-PRI** or **FDSYDBNE12JUN/VA:P**
Price a fare with Account Code **FQ-:{account code}/CVA**
Price a fare without Account Code **FQ/CVA-PRI** or **FQ/CVA:P**
Pricing Structural/Tactical Fares **FQ@TZCH0**
Pricing Corporate Fares **FQ@TZCH0- {account code}:P** or **FQS1@TZCH0/S2@LZFL0- {account code}:P**

SECURE FLIGHT PASSENGER DATA

Secure Flight – minimum entry **SI.P1/DOCS*/////08DEC79/M//LASTNAME/FIRSTNAME/MIDDLENAME**
Secure Flight – full entry **SI.P1/DOCS*P/NZ/M12345678/NZ/08DEC79/M/15JAN16/LASTNAME/FIRSTNAME/MIDDLENAME**

INTERLINE TICKETING

Display Interline Ticketing Agreement carriers for VA **L@VA/GIGC*AGREEMENTS**

FREQUENT FLYER

Add Velocity Frequent Flyer number **M.VA2101234567**
Add Velocity Frequent Flyer number for passenger 2 **M.P2/VA2101234567**
Itinerary with VA & partner carrier – send Velocity number to both **M.VA2101234567/VA/EY**
Partner carrier membership number to Virgin Australia **M.EY2101234567/VA**

ROUTE MAPS

Enter fare display first and select the line number relevant to the fare
Display route map for line 3 **FR*3**

SEAT MAPS

View seat map for segment 3 **SA*S3**
Move down or up seat map **MD** or **MU**
Request all segment specific seat **S.05A**
Segment 1, multiple passengers specific seats **S.S1/19AB**
Request all segments non-smoking window **S.NW**

INFANT WITHOUT A SEAT

Infant Name **N.I/1SMITH/EMILY*01OCT2017** – if unborn **N.I/1SMITH/BABY*01MAR2018** (due date)
Once the infant is born, the name change is FOC if booked with correct surname. The DOB must also be updated.
Infant SSR **A new SSR keyword INFT identifying an infant is automatically generated to airlines when an infant name is present in a pnr**
Price - Auto price PNR **FQ/CVA**

INFANT WITH A SEAT

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Infant Name **N.SMITH/EMILY*P-INS** – if unborn **N.SMITH/BABY*P-INS**

Once the infant is born, the name change is FOC if booked with the correct surname. The DOB must also be updated.

Infant SSR **SI.P2/INFT*01OCT17** The SSR must be associated to the INS, not the accompanying adult

Price - Auto price PNR **FQ/CVA** The infant with a seat will be priced using a child fare

Call Virgin Australia for a child restraint (CRST SSR) to be added to the booking

UNACCOMPANIED MINOR

Sell Ancillary **DAS01L10*TX-UM10**

Language of child and first name **SI.VA*ENGLISH JOHN**

Sender name and relationship **SI.VA*SENDER MRS S SMITH MOTHER**

Sender phone contacts **SI.VA*CTCH 07 33555555**

Receiver name and relationship **SI.VA*RECEIVER MR P SMITH FATHER**

Receiver phone contacts **SI.VA*CTCH SYD 02 99997777**

Password for UMNR **SI.VA*PASSWORD**

Parent/legal guardian signing the UMNR form **SI.VA*Parent SHARON SMITH**

PASSENGER PHONE CONTACTS FOR DISRUPTS & PANDEMIC (SSR formats accepted)

SSR Designator(s): VA

Contact Type(s): CTCM/CTCE

Phone Format(s): 61400111222 / 0400111222 / 0400 111 222

Note: All contact numbers must contain Country code, Area code and Number.

i.e. 61 7 35511111 or Mobile 61 400111222

Send phone or email contact details to VA to assist us in contacting guests in the event of a disrupt via at least one of the accepted formats below:

SI.P1/SSRCTCMVAHK1/61417229118

SI.P1/SSRCTCEVAHK1/J.SMITH//YAHOO.COM

Note: use // instead of @ use .. instead of _

Post Code required for Pandemic response **SI.SSRDOCAVAHK1/R/AU////4001**

ANCILLARY SERVICE & EMD-As

Return all applicable fares and pricing information and display service catalogue **FQ/DAS***

Sell an ancillary in line 1 from the service catalogue **DAS01L1**

Sell an ancillary in line 1 from the service catalogue for specific passenger **DAS01L1P1**

EMD-A issuance **EMDI/P1/IC7951234567890/FS**

EXTRA SEAT FOR COMFORT

Assign extra seat to passenger 2 name field **N.2BROWN/JOHNMR/EXST**

Send SSR to airline **SI.P2S1.2/EXST*VA EXST REQUIRED FOR PERSONAL COMFORT**

EXTRA SEAT FOR MUSICAL INSTRUMENT

Assign extra seat to passenger 2 name field **N.2BROWN/JOHNMR/CBBG**

GALILEO CLUE CARD



Send SSR to airline **SI.P2S1.2/CBBG*VA MUSICAL INSTRUMENT CELLO**