



TRADE RELEASE

18 February 2021

Virgin Australia today announced it will introduce two new routes and expand frequencies over the Easter holidays, strengthening its network and growing capacity in the leisure market.

New direct services between Adelaide-Sunshine Coast, Melbourne-Ballina Byron (Byron Bay) will initially operate across the Easter holiday period from 29 March 2021 until 25 April 2021, with lead-in economy class fares available from \$129 one way[#].

- › Adelaide – Sunshine Coast (Four return services per week from 30 March to 25 April)
- › Melbourne – Ballina, Byron Bay (Up to six return services per week from 29 March to 25 April)

Expanded frequencies to key leisure destination such as Cairns, Hamilton Island, Whitsunday Coast (Proserpine), Sunshine Coast, Gold Coast, Ballina Byron (Byron Bay), Launceston, Hobart, Broome and Kununurra will also be added across the Easter holiday period as border restrictions ease and the airline shifts focus to rebuilding domestic capacity.

The launch of new direct services between Adelaide-Sunshine Coast this Easter also coincides with the unveiling of Virgin Australia's brand-new Adelaide Lounge, which will officially open its doors on Tuesday 23 February 2021.

Adelaide - Sunshine Coast Schedule

Flt Num	Route	Dep/Arr	Day of the week
VA1343	ADL-MCY	1200/1505	Tues, Thurs, Sat, Sun
VA1342	MCY-ADL	1545/1810	Tues, Thurs, Sat, Sun

Melbourne – Ballina Byron Bay Schedule

Flt Num	Route	Dep/Arr	Day of the week
VA1196	BNK-MEL	1400/1615	Mon, Wed, Fri, Sat, Sun
VA1197	MEL-BNK	1110/1320	Mon, Wed, Fri, Sat, Sun

The new direct services and expanded frequencies will be available for booking later today through your GDS.

Flexible flying extended!

For greater peace of mind, we've further extended our Flexible Flying policy for travel up to 31 January 2022, when booked by 30 April 2020.

We know flexibility is more important than ever. That's why we're offering unlimited changes and waiving the change fee, and providing the option to cancel bookings and opt for a credit with no cancellation fee*.

- › Book by 30 April 2021, for travel before 31 January 2022
- › Unlimited changes permitted with no change fee
- › Cancel (to credit) with no cancellation fee

Our Passenger Promise

In addition to Flexible Flying, we've also made changes to our [customer journey](#) to help keep our guests and crew safe, and minimise the risks associated with COVID-19.

Wearing a face mask can reduce the spread of droplets from coughs, sneezes and breathing by more than 90%. In accordance with the latest government advice, all guests are required to wear a mask within domestic airports and onboard all Virgin Australia flights.

For more information on our Passenger Promise, please click [here](#).

Please ensure you are up to date with our latest COVID-19 Commercial Policy which is located on the Agency Hub [here](#).

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#*Fare rules, terms and conditions are available on our website.

*Changes and cancellations must be made before your travel date. Change and cancellation fees waived for bookings made on or before 30 April 2021. Fare difference may apply for changes. See [virginaustralia.com](#) for full terms and conditions.

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