



Update from Virgin Australia

TRADE RELEASE

26 August 2021

Flying with Virgin Australia will have never been more affordable or more passenger-friendly following the introduction of a new range of airfares giving Aussie travellers and businesses greater choice and optionality.

From today, the following changes will take effect:

- › The consolidation of several fare types in conjunction with the introduction of new fares:
 - Business Class will now include fare classes J, C, D and I and share a common set of fare rules, providing more flexibility;
 - S and T Class will move into the Economy Choice fare brand, extending flexibility; and
 - M Class will be removed completely from all Global Distribution Systems.
- › Virgin Australia's Economy X product will continue to be offered free of charge for Platinum Velocity Frequent Flyer members. All other guests can purchase the ancillary for a fee. Importantly, in the event of voluntary cancellation, Economy X purchases will become non-refundable.
- › The seat map display will change whereby all seats will be shown with a chargeable indicator. Agents will still be able to select a standard seat with this indicator at no charge and no EMD will be issued. Economy X seating remains unchanged and can still be reserved for a fee.
- › Customers with bookings ticketed prior to 19 August 2021 will retain the original terms and conditions of their ticket.

There will be no change to current fare levels as a result of the changes listed above.

Thank you for your continued commitment to Virgin Australia and Velocity Frequent Flyer.

Where do I go for more information?

Your Global Distribution System will be updated with new fares and applicable fare rules from 19 August 2021. For further information regarding fare changes, please contact the Virgin Australia Industry Support team on 136 737.



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