



Update from Virgin Australia

TRADE RELEASE

08 January 2021

Virgin Australia wishes to advise agents of changes to the [Agency Debit Memo \(ADM\)](#) and [Agency Credit Memo \(ACM\)](#) Policy.

The policy has been updated to reference Future Flight credits.

We ask that you please familiarise yourself with these updates and contact the Virgin Australia Industry Support team on 136 737 or via email at va.agentshelpdesk@virginaustralia.com should you have any questions or require more information.

The updated ADM/ACM Policy is located on the [Agency Hub](#).

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