



# Update from Virgin Australia

**TRADE RELEASE**

10 December 2021

Virgin Australia would like to advise agents that **effective 9 December 2021** I class will be permanently retired from the Business Class fare offering and all existing bookings moved to D class.

As such, all I class tickets issued for travel after 7 January 2022 will need to be reissued to D class using waiver code **BW000213**.

PNRs affected by this change will be notated with vendor remarks and placed on agents queues for action. Agents will need to reissue tickets and add BW000213 into the endorsement box to avoid receiving an ADM.

This waiver code is valid until 4 January 2022, so please ensure all tickets have been correctly reissued by this date.

This change comes as part of Virgin Australia's new simplified fare structure.

## **Where do I go for more information?**

For more information or assistance in transitioning I class bookings, please contact the Virgin Australia Industry Support team on 136 737.

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This trade release email is being sent to you by Virgin Australia Airlines Pty Ltd (ABN 36 090 670 965) of 275 Grey Street, South Brisbane, Queensland 4101 Australia.