



TRADE RELEASE

01 November 2021

Virgin Australia has re-opened its refurbished Melbourne Lounge today as Victoria-New South Wales border restrictions ease and Victorians re-discover their freedoms.

Taking on a more contemporary look and feel, the updated Melbourne Lounge seats up to 500 guests in line with COVID-19 capacity requirements and is the largest in the airline's network of lounges.

Melbourne Lounge features:

- › Virgin Australia Ambassador to welcome guests and proactively manage and respond to guest enquires;
- › Expansive food and beverage offering including all day-dining and barista service;
- › New bathroom and shower facilities*;
- › The “Wake Up” Coffee Bar: A central café with professional baristas serving tea, coffee and other hot beverages;
- › The “Wind Down” Wine Bar: A central bar offering a premium selection of local beer and Australian wine;
- › The “Get Down to Business” Centre: Meeting rooms for hire[^] including complimentary Wi-Fi, power, PCs and printing facilities;
- › The Gallery Lounge: The perfect place to take in the stunning views of the tarmac on comfy chairs and ottomans;

- › **The Sunroom**: A mixture of cosy seating arrangements to sit with a loved one, friend or colleague in comfort;
- › **The Long Stay**: A chill-out zone with a focus on single seating to catch up or unwind prior to a flight; and
- › **Workbenches**: offering power and data as well as a comfortable place to stay connected on the run.

Lounge menu

To coincide with the re-opening of the Melbourne Lounge, Virgin Australia has unveiled a range of exciting new dishes which will be available progressively across the airline's domestic lounge network as part of its ongoing program to enhance the guest experience and appeal to its heartland customer.

Dishes will be available from a range of menus that will rotate monthly, providing variety and choice to suit a range of taste buds at any time of the day.

COVID-19 safe compliance

The lounge will comply with all COVID-19 safe requirements as mandated by the VIC government. Guests will notice some changes including:

- › Proof of double vaccination required to enter the Melbourne Lounge;
- › Use of the QR code required to complete sign in upon entry;
- › Furniture spaced 1.5m apart along with appropriate signage and social distancing markers;
- › Hand sanitiser stations throughout the lounge;
- › Deep cleaning prior to opening and frequent cleaning throughout the day; and
- › Self-serve food and beverage currently unavailable.

Opening hours (subject to change):

The lounge opens 60 minutes prior to the first Virgin Australia departure and closes after the last flight departure of the day.

Location:

Located downstairs from check-in on the mezzanine level and a left turn upon exiting the escalator.

Please note the Virgin Australia temporary lounge facilities in Melbourne have now closed.

**Currently closed due to COVID-19.*

^Available for booking in 2022.

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