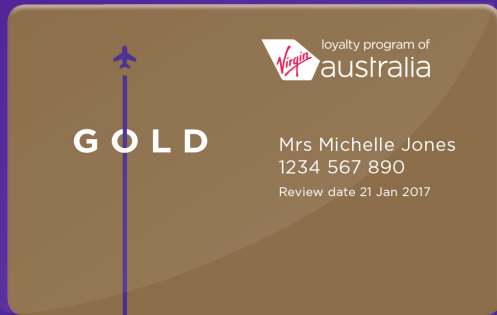


# EXPERIENCE VELOCITY GOLD MEMBERSHIP AS AN ACCELERATE PROGRAM MEMBER







As an accelerate program member we are pleased to invite you to experience the benefits of Velocity Gold membership for a period of 3 months. Whether it's avoiding the queues with Priority Check-in and Priority Boarding or relaxing with a cup of coffee in one of the Virgin Australia Lounges or selected airline partner lounges – you'll enjoy a number of Velocity Gold membership benefits on your exclusive trial of Pilot Gold every time you fly with Virgin Australia and our airline partners.

## What is Pilot Gold?

Pilot Gold is a 3 month trial of Velocity Gold membership offering accelerate program members the opportunity to experience the best of Virgin Australia's premium products and services. Pilot

Pilot Gold members will experience:

Priority Check-in, Priority Boarding and Priority Baggage*	
Premium Valet and Premium Entry to access the Virgin Australia Lounge in Brisbane and Sydney (carry on baggage only)	
Access to over 150 lounges around the world, plus the Virgin Australia Domestic Lounge Network^	
Additional baggage allowance~	

\*Priority services may not be available at all airports at all times. ^Complimentary Lounge entry is subject to the Lounge Terms and Conditions, as amended from time to time available online at [virginaustralia.com/lounge](http://virginaustralia.com/lounge). #An Eligible Sector means a single direct flight from an origin to a destination that has been flown, that has not been booked as a Reward Seat, and where Virgin Australia is the airline whose code the flight sector is operated under (for example, any flight number that starts with a VA prefix). -For details on additional baggage allowance for domestic, international short-haul and international long-haul routes visit [www.virginaustralia.com/au/en/plan/baggage/checked-baggage](http://www.virginaustralia.com/au/en/plan/baggage/checked-baggage). Additional baggage allowances are applicable for Virgin Australia and Virgin Samoa operated services only. For flights marketed by Virgin Australia but operated by Virgin Australia's partner airlines baggage allowances may differ. The complimentary baggage allowance applied will be based on a member's Velocity status at time of travel, rather than time of booking. For full baggage Terms and Conditions visit [virginaustralia.com/baggage](http://virginaustralia.com/baggage). For full Pilot Gold Terms and Conditions visit <https://www.velocityfrequentflyer.com/content/ProgramBenefits/TermsConditions/#memberbenefits>. • The following benefits are excluded from Pilot Gold membership: Guaranteed Economy Reward Seats for an annual family trip to any Australian destination, Membership Pause for Parental Leave, and complimentary membership with our car hire and hotel partners. If participating in Pilot Gold membership, members will not be entitled to a refund or extension of any paid membership to the Virgin Australia Lounge.

From Pilot Gold to Velocity Gold membership: To gain full Velocity Gold membership for a further 12 months, Pilot Gold members need to earn 80 Status Credits and fly 1 Eligible Sector# during their 3 month Pilot Gold trial period.

Earning 80 Status Credits is as easy as:

- 1 return domestic Business Saver fare flight,
- 2 return domestic Freedom fare flights, or
- 3 return domestic Elevate flights

To apply for Pilot Gold membership:

1. Fly at least \$2,000 in base fares of flights in the first 3 months of your accelerate program account setup.
2. Confirm the contact details in your Velocity account are up to date.
3. Apply for the Pilot Gold upgrades by sending an email to [accelerate@virginaustralia.com](mailto:accelerate@virginaustralia.com) with the details of your two nominees: names, Velocity memberships number, positions in the company and company email address.

You should receive an email confirming your upgrade to Pilot Gold membership within 3 working days. Your membership pack will be mailed to you shortly after.

**velocity**  
frequent flyer

loyalty program of  
**virgin australia**