

Virgin Australia Least and Most Restrictive Fare Rule Policy

The purpose of this document is to provide guidance and detailed information that will assist with:

Application of fare rules applicable to Virgin Australia sectors, fares and ticket stock. Authorised agents are empowered to create, amend and cancel reservations for Virgin Australia customers, within the parameters of this policy.

This policy governs all authorised agents wishing to create, manage and/or cancel a booking and is applicable to all Virgin Australia sectors, fares, ancillaries and 795 ticket stock, for all customer reservations.

Least Restrictive

A least restrictive fare rule category indicates that any rule restrictions apply only within the fare component itself but do not extend beyond the fare component.

The Least Restrictive fare rule categories applicable to each individual fare component are as follows;

- 2 – Day/Time
- 3 – Seasonality
- 4 – Flight Application
- 9 – Transfers
- 11 – Blackout Dates
- 12 – Surcharges
- 17 – Higher Intermediate Point
- 19 – Children and Infant Discounts
- 50 – General conditions

Most Restrictive

A most restrictive rule category indicates that rule restrictions apply to the entire pricing unit.

For example:

The rule on your first fare allows a maximum stay of 60 days and the second fare allows only 30 days. The maximum stay for the entire ticket or journey is 30 days.

The Most Restrictive fare rule categories applicable to the entire pricing unit are as follows;

- 1 – Eligibility
- 5 – Advance Reservations/Ticketing
- 6 – Minimum Stay
- 7 – Maximum Stay

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- 8 – Stopovers
- 10 – Combinations
- 13 – Accompanying Travel
- 14 – Travel Restrictions
- 15 – Sales Restrictions
- 16 – Penalties (further dependencies on fare construction and change scenario)
- 18 – Ticket Endorsement
- 20 – Tour Conductor Discount
- 21 – Sales Agent Discount
- 22 – Other Discounts
- 23 – Miscellaneous Tags

Construction ► ▼ Scenario		Domestic	International (VA Fares Only)	International (Combination VA and OA Fares)	
		One Way and Double One-Way	One-Way, Round Trip, Open Jaw, Circle Trip and End-On-End	Round Trip, Open Jaw and Circle Trip	End-On-End
Exchange/ Reissue	Change to only one fare component of a combination ticket	The rule of the changed fare component is applied (i.e. single fee)	The most restrictive rule of all fare components on the ticket (whether or not it's flown) is applied, regardless of whether that fare component is being changed. (i.e. single fee)	The most restrictive rule of all fare components on the ticket (whether or not it's flown) is applied, regardless of whether that fare component is being changed. (i.e. single fee)	The most restrictive rule of the affected carrier is applied. (i.e. single fee)
	Change to more than one fare component of a combination ticket	The most restrictive rule of the changed fare component is applied (i.e. single fee)	The most restrictive rule of all fare components on the ticket (whether or not it's flown) is applied, regardless of whether that fare component is being cancelled. (i.e. single fee)	The most restrictive rule of all fare components on the ticket (whether or not it's flown) is applied, regardless of whether that fare component is being cancelled. (i.e. single fee)	The most restrictive rule of each affected carrier is applied. (i.e. multiple fees)
Cancel/ Refund	Cancel to one fare component of a combination ticket	The rule of the cancelled fare component is applied (i.e. single fee)	The most restrictive rule of all fare components on the ticket (whether or not it's flown) is applied, regardless of whether that fare component is being cancelled. (i.e. single fee)	The most restrictive rule of all fare components on the ticket (whether or not it's flown) is applied, regardless of whether that fare component is being cancelled. (i.e. single fee)	The most restrictive rule of each affected carrier is applied. (i.e. multiple fees)
	Cancel to more than one fare component of a combination ticket	The most restrictive rule of the cancelled fare component is applied. (i.e. single fee)	The most restrictive rule of all fare components on the ticket (whether or not it's flown) is applied, regardless of whether that fare component is being cancelled. (i.e. single fee)	The most restrictive rule of all fare components on the ticket (whether or not it's flown) is applied, regardless of whether that fare component is being cancelled. (i.e. single fee)	The most restrictive rule of each affected carrier is applied. (i.e. multiple fees)

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Exception: When a Virgin Australia international fare is combined with a Virgin Australia Domestic Airpass/PlusPass (applicable to fares ex US/CA/MX/EU) and only components of the Airpass/PlusPass are being changed, the change fee and rule of the changed fare component applies. Where both the international and Airpass/PlusPass fare components are being changed, the change fee and rules of the most restrictive fare apply.

- › **One Way** – Point to point fare/ Origin to destination
- › **Round Trip** – Same fare, same journey e.g. SYD-LAX-SYD
- › **Open Jaw** – Different fare, different Journey i.e. SYD-LAX, BOS-SYD
- › **Circle Trip** – Same fare and different journey e.g. SYD-LAX-HNL-SYD
- › **End-On-End** – A combination of fares on one ticket that could be issued separately. The PNR contains multiple flights of different carriers with different sets of fare rules to create a complete itinerary.